Join us and shape the future of travel!

Shaping the future of travel has always been important to us at Amadeus. Today, with technology getting smarter by the minute, that future is more exciting than ever.

We work at the heart of the global travel industry. Amadeus offers you the opportunity to learn and grow and drive your own progression in an exciting and multicultural environment.

Our people are driven by a passion for ‘Where next?’ If you want to shape your career and the future of travel, Amadeus is the place for you.

Summary of the job

Service and Portfolio Management is responsible for defining and managing the portfolio of IT services for Global Operations. As part of its commercial responsibilities it is managing Global Operations business cases and demands interfacing with internal/external customers and operational service providers.

The overriding business management process encompasses 5 key processes:

- Business case process
- Demand management process (matching demand for resources, both manpower and infrastructure with supply)
- Business case follow-up
- Drive and coordinate the product budgeting process
- Cost management process
In this role, you will facilitate the business management process in Global Operations.

**In more detail, you will have the following responsibilities:**

- Ensure an End-to-End holistic view on the IT services and products from the demand management, cost estimation, budgeting and budget consumption perspective.
- Support the demand management process for IT services and technology products.
- Ensure quality input for the long-term and yearly budget planning process through the demand management process.
- Supervise & facilitate the IT services consumption in close collaboration with the Amadeus commercial organization and the technical delivery teams.
- Monitor along the year the budget consumption per product.
- Support the control the business management processes through regular reporting on the volume and status of requests and taking appropriate corrective actions where needed.
- Support in the maintenance of the Business and Demand Management set of tools (such as SharePoint list, Excel files).
- Provide support in the development of the Global Operations cost model as part of the Technical Business Management (TBM) office.
- Participate in the cost optimization initiatives.

**Skills and knowledge:**

- English

Sök detta jobb

Hitta den lediga tjänsten online och ansök med personlig brev och CV

 careers@graduateland.com  

https://careergate.liu.se/sv/j/4Zxjs
Operations - IT Demand Coordinator

- Accountability & Proactivity
- Adaptability / Flexibility
- Analytical Thinking
- Building Relations
- Communication
- Customer Focus

Years of experience:

- 2-3 years of experience as a Business Planner/Coordinator or relevant positions.
- 2+ years of experience related to financial management (business cases, product costing or similar).

Education:

- Degree in IT, Economics or Finance.
- Holding relevant certificates is not required but would be a plus.

Others:

- Knowledge of process or project management, particularly with respect to budget and planning processes.
- Familiarity with budget planning and manpower sizing in an IT Operations and/or Development organization would be a plus.
- Service oriented mentality
- Good organizational, analytical, and conceptual skills.
- Good presentation and communication skills.
- Advanced Excel skills.

Sök detta jobb

Hitta den lediga tjänsten online och ansök med personlig brev och CV

careers@graduateland.com  https://careergate.liu.se/sv/j/4Zxjs
Knowledge in databases and SQL language.
Experience with Microsoft SharePoint and/or Confluence is a plus.